



Account Recovery in Anchor

Guide for Anchor on Desktop



Account Recovery in Anchor

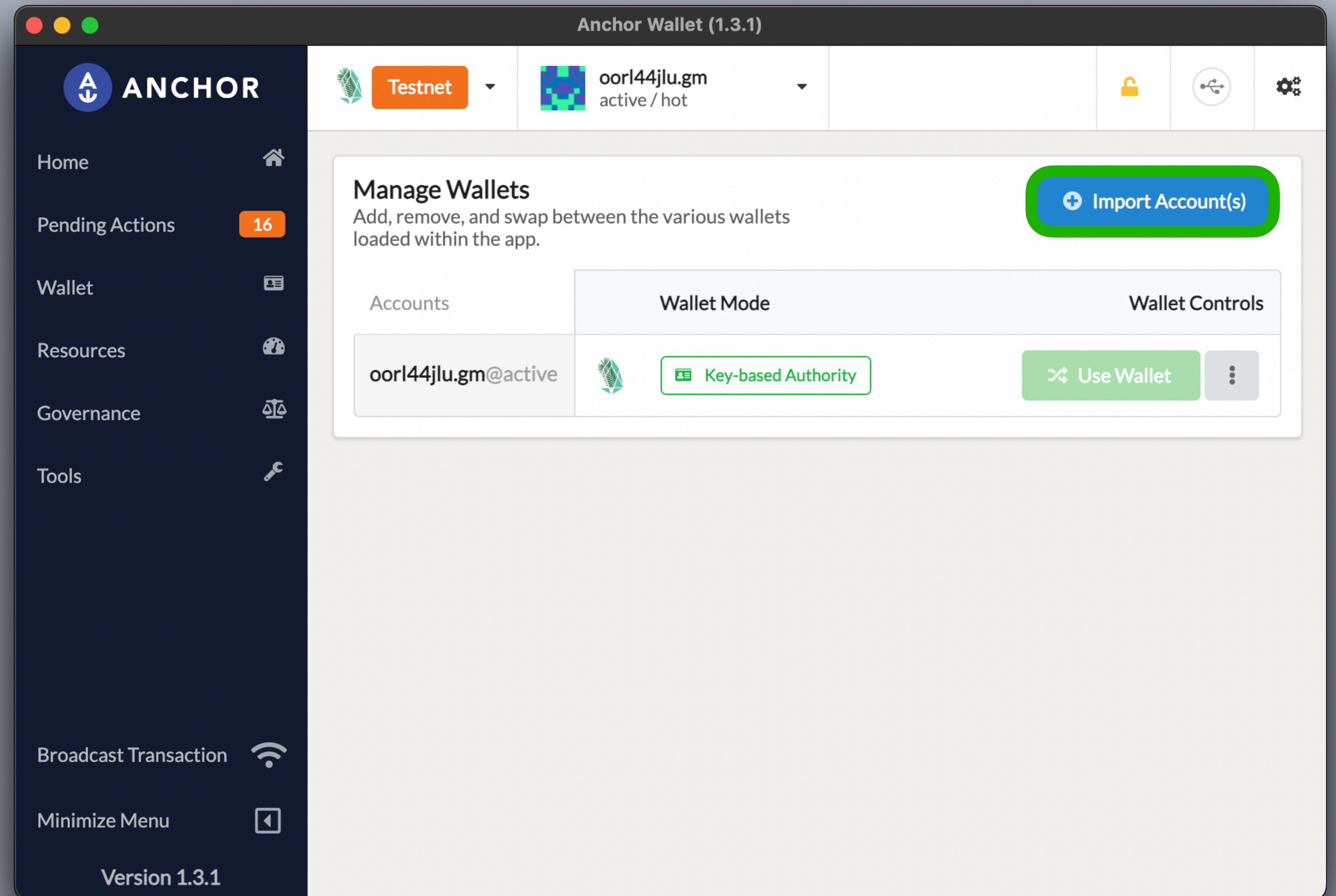
Last updated 2022.06.21 - support@greymass.com

Step 1 - Add Account

Recovery is the primary and preferred method to bring an account into Anchor.

This process makes use of Anchor's Owner Key Certificate, which is the offline and encrypted owner key of your account. This feature allows you to keep your key safe and secure using physical security. We also allow you to save your Owner Key Certificate as a PDF for digital storage options.

To begin the account recovery process, select **"Manage Wallets"** and then **"Import Account(s)"**





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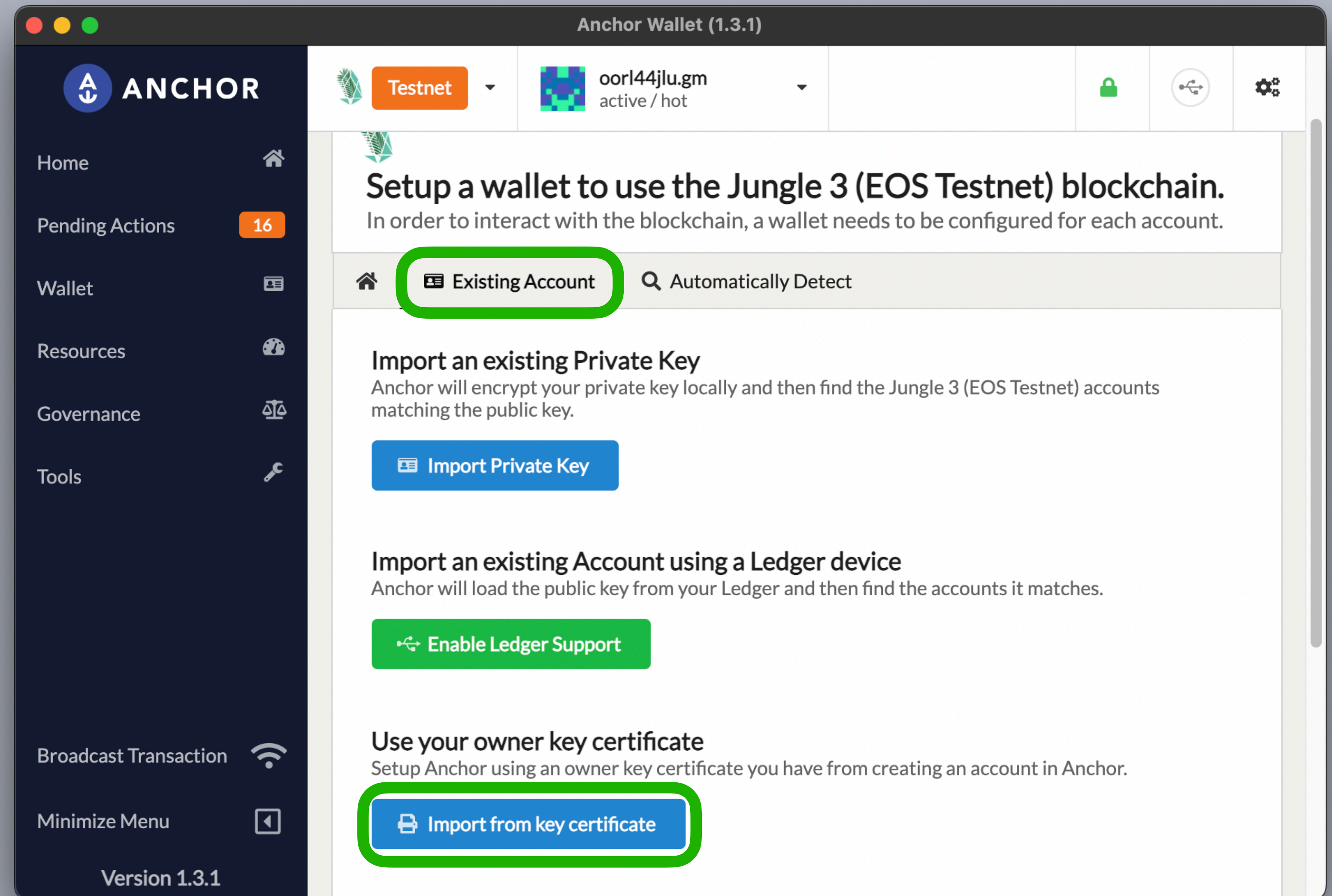
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Step 2 - Import from Key Certificate

In order to add your account via the Account Recovery method you will need to have your Owner Key Certificate at the ready.

Make sure that the 6 words are clearly written at the bottom of the page. Take note of the exact spelling and order in which the words are listed, as they are critical to this process.

To continue, select “Existing Account” then “Import from Key Certificate”





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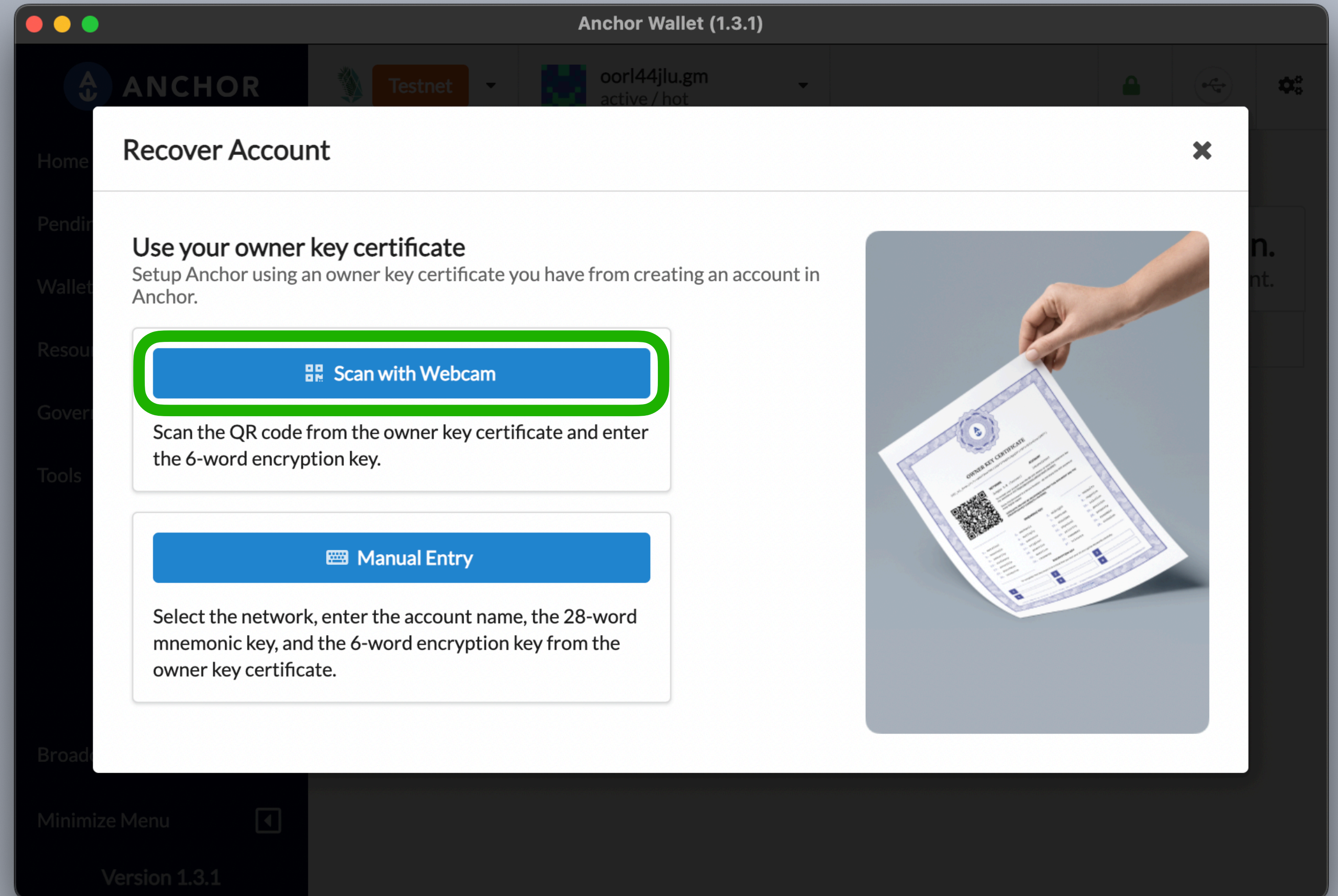
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Step 3 - Scan Owner Key Certificate

There are two methods to use Account Recovery. This guide covers the QR code method, which requires your desktop to have a webcam.

If you do not have a webcam available for your desktop or if you'd prefer to enter the data from the Owner Key Certificate manually, please see the following guide [here](#).

To continue, select “**Scan with Webcam**”





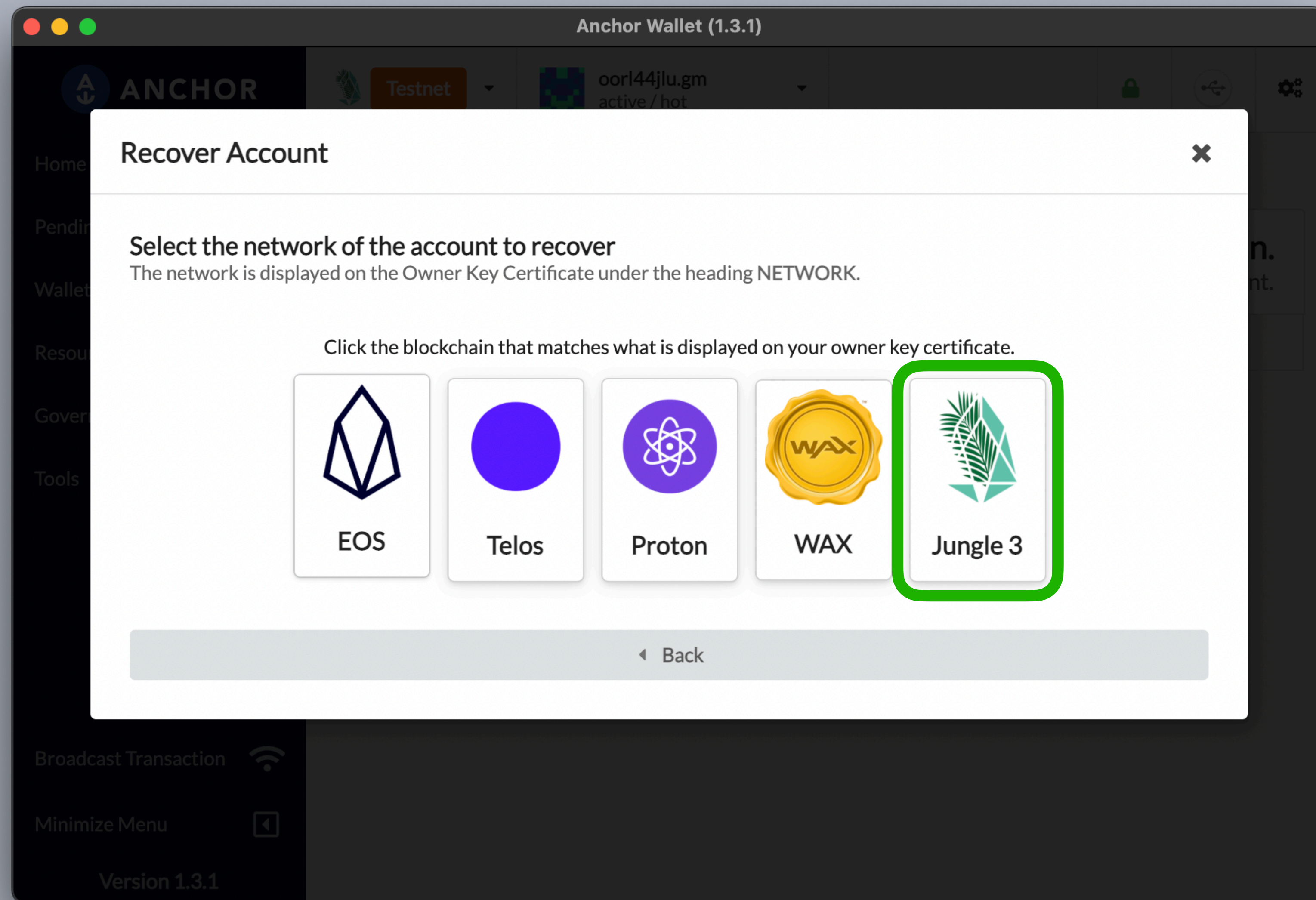
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Step 4 - Choose Network

On this page, you'll need to identify the network of the account that you are trying to recover.

Select the network of your account and the process should advance to the next page.





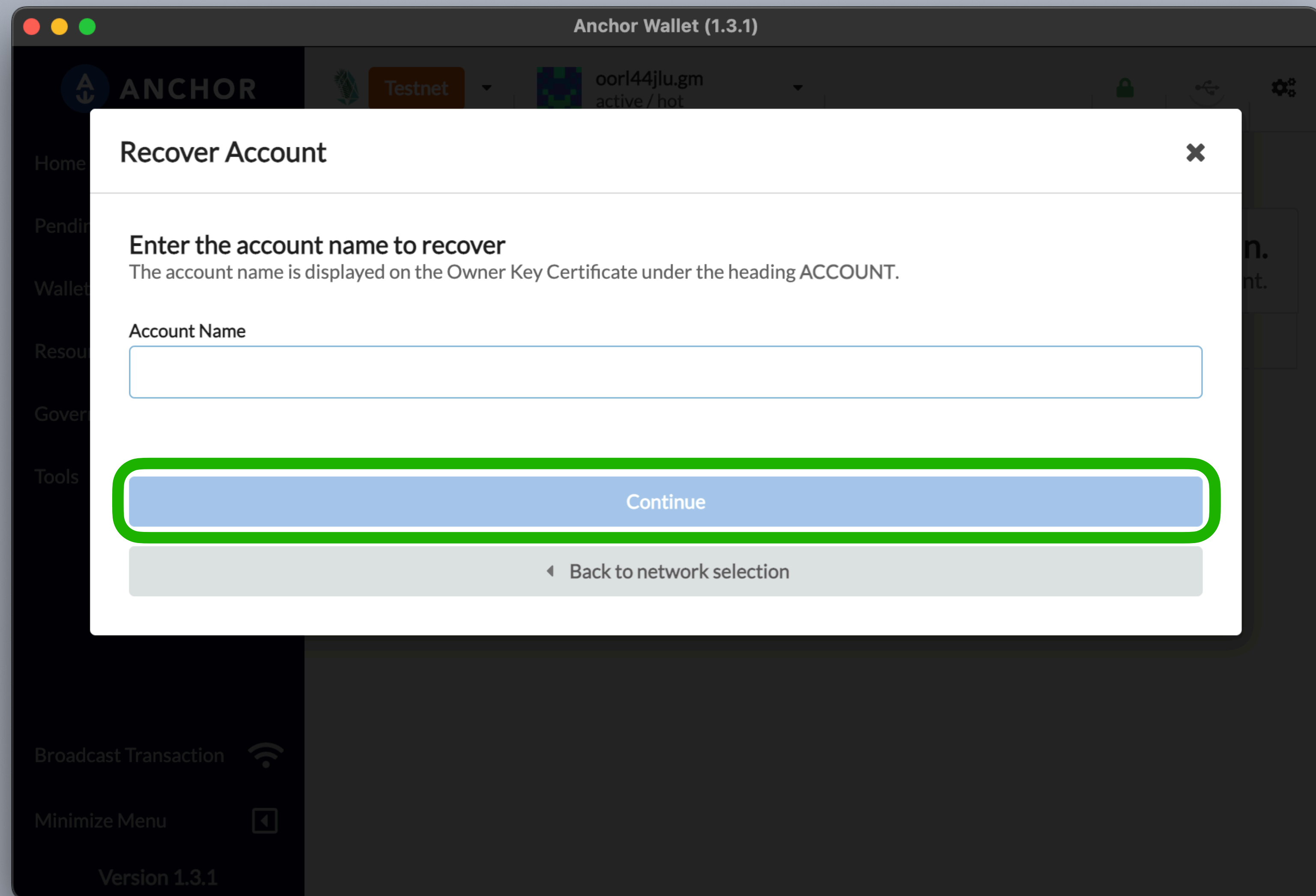
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Step 5 - Enter Account Name

On your Owner Key Certificate, you'll find all the information you'll need for the next few steps. Under the heading "Account", you should see the account name.

Once you enter your account name, select "Continue"





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Step 6 - Mnemonic Key

Enter each of the 28 words from your Owner Key Certificate. Make sure to double check the order and spelling before moving along.

Once you've completed, select **Continue**

Anchor Wallet (1.3.1)

ANCHOR Testnet oorl44jlu.gm active / hot

Recover Account

Enter Mnemonic Key

Enter the 28 words as displayed labeld as MNEMONIC KEY from your owner key certificate.

Mnemonic Key

1. abandon	2. bamboo	3. december	4. sniff
5. leisure	6. august	7. happy	8. snow
9. rebel	10. gap	11. advice	12. rare
13. link	14. dignity	15. express	16. price
17. farm	18. day	19. flip	20. diesel
21. patch	22. zebra	23. harsh	24. roof
25. summer	26. sponsor	27. control	28. include

Continue

Clear all words

Back to account name



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Step 7 - Enter 6 word Encryption Key

In this step, you'll be prompted to enter the 6 words that were written at the bottom of the Owner Key Certificate. Again, be sure to check the spelling and make sure you're added the words in the correct order.

If the words were entered correctly, the “Continue” button should light up and you can click it to move along.

Anchor Wallet (1.3.1)

ANCHOR Testnet oorl44jlu.gm active / hot

Recover Account

Enter Encryption Key

Enter the 6 words as displayed labeld as ENCRYPTION KEY from your owner key certificate.

Encryption Key

1	weapon	2	horror	3	fan
4	reform	5	album	6	return

Continue

Clear all words

Go back to start and try again

Minimize Menu Version 1.3.1



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Step 8 - Account Keys

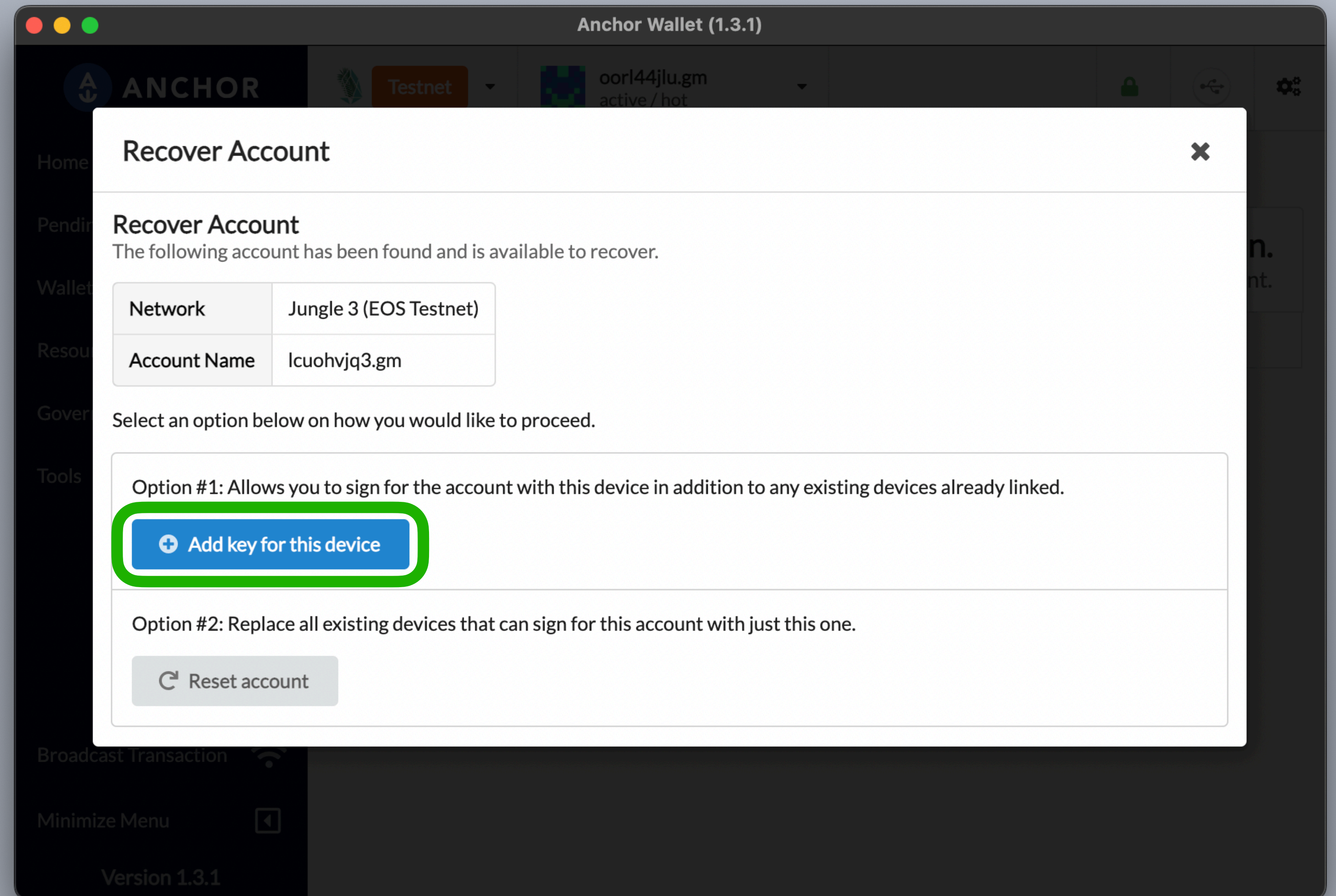
This page presents the general information of your account and allows you to add or reset the keys of your account. Before moving forward, take time to verify that the account name and network displayed correctly represent the account you are intending to add into Anchor

In order to allow your device to make changes to your account, you will need to add a key to your account on the blockchain. You have two choices here

- Add Keys - This will add a single key to your account from that will authorize changes to your account from the specific device that you're using Anchor with

- Reset Keys - This will remove all keys from your account and replace them with a single key authorizing the specific device you're using Anchor with

For our example today, we'll be using "Add key for this device"





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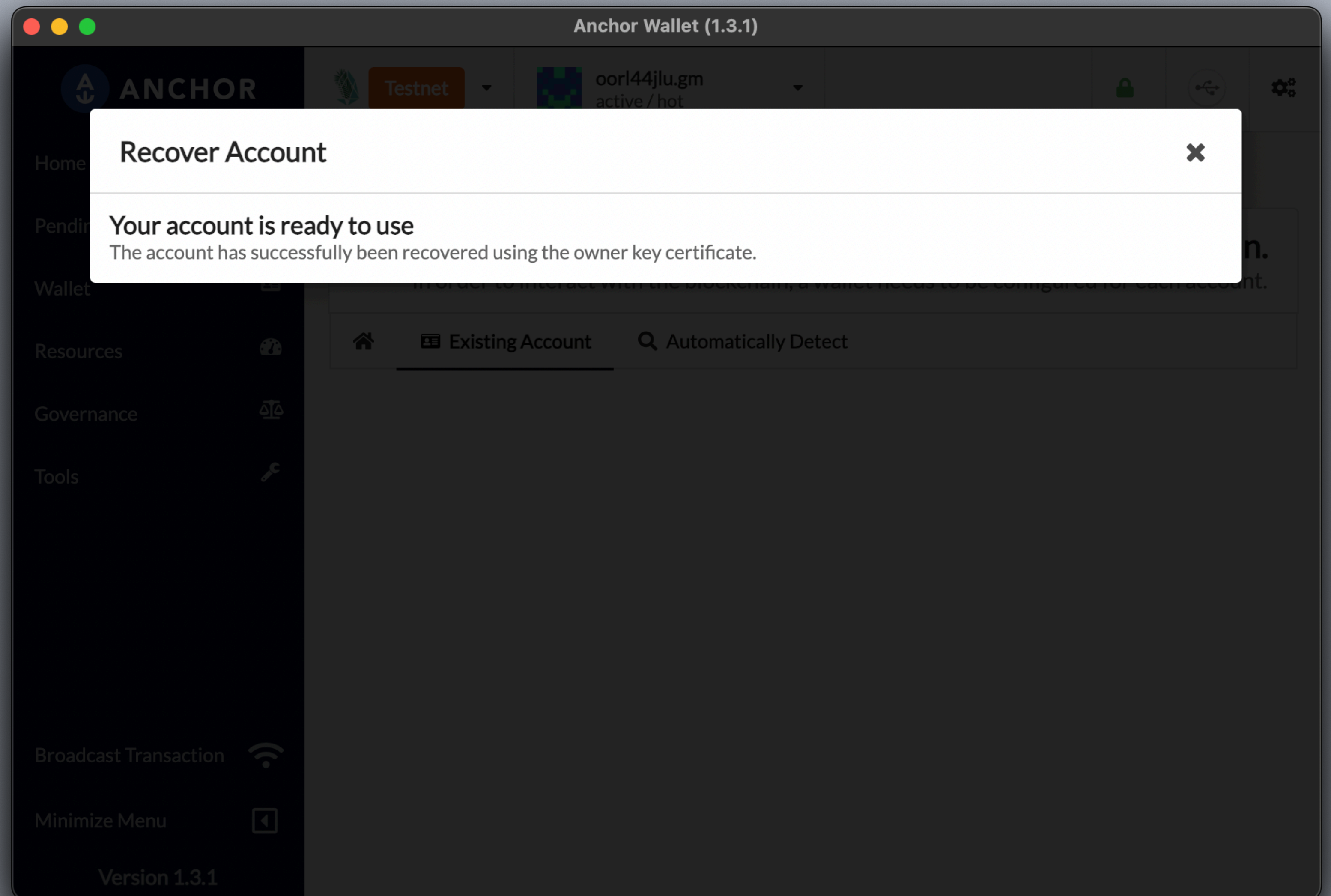
Step 9 - Authorize and Verify

At this stage, you'll be asked to enter your Anchor password to authorize your key preference from the previous screen.

Once you've entered your password and clicked "**Authorize**", you'll see the Anchor verifying the account update. You can click "Skip" if you'd like, which will take you directly to the Home Dashboard, however, you will be limited in functionality until the verification process has completed.

Once complete, you'll be returned to the Home Dashboard and should be free to use your account as needed!

If you have any additional questions, please reach out via our [Support Portal](#) or at support@greymass.com.





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**You have Successfully
completed the guide**

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